

LAWLER, METZGER, MILKMAN & KEENEY, LLC

2001 K STREET, NW
SUITE 802
WASHINGTON, D.C. 20006

RUTH MILKMAN
PHONE (202) 777-7726

PHONE (202) 777-7700
FACSIMILE (202) 777-7763

December 7, 2007

Via Electronic Filing

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: *Ex Parte Notice, Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities; Access to Emergency Services, CG Docket No. 03-123*

Dear Ms. Dortch:

On December 6, 2007, Dave Johnson, Ron Burdett, and Mike Maddix, Sorenson Communications, Inc. ("Sorenson"), and Ruth Milkman, counsel for Sorenson, provided Nicole McGinnis, Michael Jacobs, Diane Mason, and Francine Crawford of the FCC's Consumer and Governmental Affairs Bureau with a tour of the Sorenson call center in Columbia, Maryland. During the tour, Sorenson demonstrated how Sorenson processes 911 calls when a VRS user calls 911 today with a Sorenson videophone and stated that these 911 VRS calls are given priority access to interpreters, and that they are routed to the appropriate PSAP using a national database provided by Intrado. In addition, Sorenson indicated that it expects to be able to handle 911 calls for Internet Protocol (IP) relay calls by the end of the 2007.

Although prioritization is necessary for VRS 911 calls, there is not a comparable need to prioritize IP Relay emergency calls, because answer speeds are much quicker: 85% of IP relay calls must be answered within 10 seconds, compared to the requirement that 80% of VRS calls be answered within 120 seconds.¹ Sorenson stated that if the FCC were to require prioritization for IP relay, Sorenson estimated that it would take approximately four to six months from the time notice was received to implement such a requirement.

¹ 47 C.F.R. §§ 64.604(b)(2)(ii)-(iii).

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Pursuant to the Commission's rules, this letter is being submitted for inclusion in the public record of the above-referenced proceeding.

Sincerely,

/s/ Ruth Milkman
Ruth Milkman

cc: Nicole McGinnis
Michael Jacobs
Diane Mason
Francine Crawford